

## Author Box - Support #1807

### No Gravatar Appears

18 Jul 2011 15:21 - Arlo Carreon

<b>Status:</b>	Won't Fix	<b>Start date:</b>	18 Jul 2011
<b>Priority:</b>	Normal	<b>Due date:</b>	18 Jul 2011
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>External issue:</b>	
<b>Redmine version:</b>			

#### Description

I am new to ruby and I have been digging around to see what the problem might be. I really have no clue where the function "avatar(member, :size => members.count == 1 ? "100" : "80")" really resides.

I looked at the svn logs and noticed that the gravatar plugin was onced used, but now it is not? Where is avatar function residing at the moment?

#### History

##### #1 - 18 Jul 2011 15:27 - Andriy Lesyuk

- Status changed from New to Open

Thanks for report!

It has been moved to [app/views/author/\\_profile.rhtml](#). The avatar should be still shown. What version of Redmine are you using? Does the older version of the plugin work?

##### #2 - 18 Jul 2011 15:34 - Arlo Carreon

Good question. Let me find out what redmine version I have. I haven't downloaded the older version, what would the svn path be for the older version?

##### #3 - 18 Jul 2011 15:39 - Andriy Lesyuk

Better use [files](#)

##### #4 - 18 Jul 2011 15:40 - Arlo Carreon

The original question was: Where is the avatar() method defined/declared/implemented? I can see it is used in `app/views/author/_profile.rhtml`, but where is the logic for that method?

I am extremely new to ruby, so excuse my ignorance.

##### #5 - 18 Jul 2011 15:46 - Arlo Carreon

I downgraded to version 0.0.1 and restarted redmine. I see in Administer >> PLugins >> Author shows version 0.0.1. I still do not see any gravatars. I see the Developer names and the boxes that surround the links to the developer profiles, but no gravatars. Any suggestions?

##### #6 - 18 Jul 2011 16:32 - Andriy Lesyuk

Is gravatar shown on other pages (e.g. user's profile)?

You wrote that "the gravatar plugin was onced used"... Sorry, I misunderstood. I thought gravars worked earlier... Please switch back to the recent version.

I guess it's not an issue in my plugin... At least I want to believe in this. However to tell exactly I would like to test... So tell me your Redmine version

(and answer the question above).

Function avatar() is defined in app/helpers/application\_helper.rb.

**#7 - 18 Jul 2011 16:46 - Arlo Carreon**

- File *user\_profile.png* added

Thank you for your time with me on this issue.

1. Redmine 1.2.0.stable (MySQL)
2. Gravatar does not show on user profile. I am attaching a screen shot of user profile.

I also upgraded back to 0.0.2, same thing.

**#8 - 18 Jul 2011 16:53 - Arlo Carreon**

OMG!! Sorry, I see what you were saying. I went back to settings and I saw there is an option for Display User Gravatars.

I am completely new to Redmine, so I had no idea this option existed. Sorry to waste your time.

Everything works fine now.

**#9 - 18 Jul 2011 21:15 - Andriy Lesyuk**

- Due date set to 18 Jul 2011

- Status changed from Open to Won't Fix

No problem! Glad to help you.

**Files**

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user_profile.png	140 KB	18 Jul 2011	Arlo Carreon
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