# Author Box - Support #1807

## **No Gravatar Appears**

18 Jul 2011 15:21 - Arlo Carreon

Status:	Won't Fix	Start date:	18 Jul 2011
Priority:	Normal	Due date:	18 Jul 2011
Assignee:		% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:			
Redmine version:		External issue:	
Description			

## Description

I am new to ruby and I have been digging around to see what the problem might be. I really have no clue where the function "avatar(member, :size  $\Rightarrow$  members.count == 1 ? "100" : "80")" really resides.

I looked at the svn logs and noticed that the gravatar plugin was onced used, but now it is not? Where is avatar function residing at the moment?

#### History

#### #1 - 18 Jul 2011 15:27 - Andriy Lesyuk

- Status changed from New to Open

Thanks for report!

It has been moved to <u>app/views/author/\_profile.rhtml</u>. The avatar should be still shown. What version of Redmine are you using? Does the older version of the plugin work?

### #2 - 18 Jul 2011 15:34 - Arlo Carreon

Good question. Let me find out what redmine version I have. I haven't downloaded the older version, what would the svn path be for the older version?

#### #3 - 18 Jul 2011 15:39 - Andriy Lesyuk

Better use files

#### #4 - 18 Jul 2011 15:40 - Arlo Carreon

The original question was: Where is the avatar() method defined/declared/implemented? I can see it is used in app/views/author/\_profile.rhtml, but where is the logic for that method?

I am extremely new to ruby, so excuse my ignorance.

#### #5 - 18 Jul 2011 15:46 - Arlo Carreon

I downgraded to version 0.0.1 and restarted redmine. I see in Administer >> PLugins >> Author shows version 0.0.1. I still do not see any gravatars. I see the Developer names and the boxes that surround the links to the developer profiles, but no gravatars. Any suggestions?

#### #6 - 18 Jul 2011 16:32 - Andriy Lesyuk

Is gravatar shown on other pages (e.g. user's profile)?

You wrote that "the gravatar plugin was onced used"... Sorry, I misunderstood. I thought gravars worked earlier... Please switch back to the recent version.

I guess it's not an issue in my plugin... At least I want to believe in this. However to tell exactly I would like to test... So tell me your Redmine version

(and answer the question above).

Function avatar() is defined in app/helpers/application\_helper.rb.

### #7 - 18 Jul 2011 16:46 - Arlo Carreon

- File user\_profile.png added

Thank you for your time with me on this issue.

- 1. Redmine 1.2.0.stable (MySQL)
- 2. Gravatar does not show on user profile. I am attaching a screen shot of user profile.

I also upgraded back to 0.0.2, same thing.

## #8 - 18 Jul 2011 16:53 - Arlo Carreon

OMG!! Sorry, I see what you were saying. I went back to settings and I saw there is an option for Display User Gravatars.

I am completely new to Redmine, so I had no idea this option existed. Sorry to waste your time.

Everything works fine now.

## #9 - 18 Jul 2011 21:15 - Andriy Lesyuk

- Due date set to 18 Jul 2011

- Status changed from Open to Won't Fix

No problem! Glad to help you.

user\_profile.png

140 KB 18 Jul 2011

Arlo Carreon