Projects - Feature #1831

Automatically include mail conversations

29 Aug 2011 13:46 - Andriy Lesyuk

Status:	Incomplete		**Start date:**	29 Aug 2011
Priority:	Minor		**Due date:**	
Assignee:	Andriy Lesyuk		**% Done:**	0%
Category:	Redmine plugin idea		**Estimated time:**	0.00 hour
Target version:				

Description

Currently this is just an idea... To illustrate here is what I do often:

- Speak with a person by email;
- When needed (before going to vocation or when I find it too complicated to search mail all the time) I "transfer" (Copy + Paste) messages to Redmine.

Theoretically it's possible to automate this. One could write an application hosting on Google Apps which would suggest (or just do) copying message content to Redmine. The algo should be like this:

- An application is triggered when some of conditions are met (e.g. contact email).
- It checks messages and depending on configuration:
- Automatically copies message content to remote Redmine or...
- Shows a button to do this.
- On Redmine REST API controller receives a message;
- Then detects an issue and...
- Adds a message as a note (or as a special other object).

Some links:

- http://code.google.com/apis/gmail/gadgets/contextual/ - Perhaps this can be used

History

#1 - 29 Aug 2011 15:09 - Andriy Lesyuk

- Status changed from Open to Incomplete

Changing to "Incomplete" to indicate that I'm not sure about this... I would do this plugin if many users needed it.