

Contact Form - Support #1991

How to install this plugin, error 500.

28 Feb 2012 11:07 - Ivan Moya Juarez

Status:	Closed	Start date:	28 Feb 2012
Priority:	Normal	Due date:	
Assignee:	Andriy Lesyuk	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		External issue:	
Redmine version:	1.0.1		

Description

Hi,
First you all congratulations for your help, very good job.

Following your steps, does not work (error 500) when I press the button "contact" menu user.

Steps:
Copy contact_form directory to #{RAILS_ROOT}/vendor/plugins
Run: rake db:migrate:plugins RAILS_ENV=production
Restart Redmine (note with my: restart apache no?)

can you tell me if you missing something? should not use this comandp?
script / plugin install ... web.git ...

thanks and great job!

History

#1 - 28 Feb 2012 12:06 - Ivan Moya Juarez

- File *plugin_contactform_error.png* added

I do not go well the menu as you:

<http://projects.andriylesyuk.com/attachments/download/177>

I get the following: (see attached image).

thanks Andriy

#2 - 28 Feb 2012 12:26 - Andriy Lesyuk

- Status changed from New to Open

Hi! Thanks for your feedback!

If you mean "translation missing..." – that's because currently there is no Spanish translation of the plugin (well... it is! but missing many labels)... See <source:config/locales/es.yml>

Not sure about the reason of 500 message... Definitely you need to enable "translation_missing: es, label_enable_contact_us"! Tell me if this helps.

#3 - 28 Feb 2012 12:59 - Ivan Moya Juarez

- File es_spanish.yml added

Now go well the menu "contact form" but when I give to "save" I get the error 500.

And when I go to the menu of a user, and give the button "contact" also I get the error 500.

you know it can be?

thank you very much.

PS: I attached the translation into Spanish

#4 - 28 Feb 2012 13:14 - Andriy Lesyuk

Thanks for translation!

On 500 error Rails write debug messages to logs... Can you paste them here?

#5 - 28 Feb 2012 18:18 - Ivan Moya Juarez

thanks

my log production.log

Processing ContactFormController#index (for 213.176.161.214 at 2012-02-28 19:14:20) [GET]
Parameters: {"action"⇒"index", "id"⇒"5", "controller"⇒"contact_form"}
Rendering template within layouts/base
Rendering contact_form/index

ActionView::TemplateError (undefined method `count' for #<Array:0xb5a2b7a4>) on line [#27](#) of
vendor/plugins/contact_form/app/views/contact_form/index.rhtml:
24: <% @email.custom_field_values.each do |value| >
25: <p><%= custom_field_tag_with_label(:contact_form, value) %></p>
26: < end >
27: < if @projects.count > 0 >
28: <p><%= f.select(:project_id, @projects.collect { |p| [p.name, p.id] }, :include_blank ⇒ true) %></p>
29: < end %>
30: <p><%= f.text_area(:message, :cols ⇒ 80, :rows ⇒ 15,

```
vendor/plugins/contact_form/app/views/contact_form/index.rhtml:27:in `_run_rhtml_vendor47plugins47contact_form
47app47views47contact_form47index46rhtml'
  vendor/plugins/contact_form/app/views/contact_form/index.rhtml:14:in `_run_rhtml_vendor47plugins47contact_
form47app47views47contact_form47index46rhtml'
passenger (2.2.15) lib/phusion_passenger/rack/request_handler.rb:92:in `process_request'
passenger (2.2.15) lib/phusion_passenger/abstract_request_handler.rb:207:in `main_loop'
passenger (2.2.15) lib/phusion_passenger/railz/application_spawner.rb:441:in `start_request_handler'
passenger (2.2.15) lib/phusion_passenger/railz/application_spawner.rb:381:in `handle_spawn_application'
passenger (2.2.15) lib/phusion_passenger/utils.rb:252:in `safe_fork'
passenger (2.2.15) lib/phusion_passenger/railz/application_spawner.rb:377:in `handle_spawn_application'
passenger (2.2.15) lib/phusion_passenger/abstract_server.rb:352:in `__send__'
passenger (2.2.15) lib/phusion_passenger/abstract_server.rb:352:in `main_loop'
passenger (2.2.15) lib/phusion_passenger/abstract_server.rb:196:in `start_synchronously'
passenger (2.2.15) lib/phusion_passenger/abstract_server.rb:163:in `start'
passenger (2.2.15) lib/phusion_passenger/railz/application_spawner.rb:222:in `start'
passenger (2.2.15) lib/phusion_passenger/spawn_manager.rb:253:in `spawn_rails_application'
passenger (2.2.15) lib/phusion_passenger/abstract_server_collection.rb:126:in `lookup_or_add'
passenger (2.2.15) lib/phusion_passenger/spawn_manager.rb:247:in `spawn_rails_application'
passenger (2.2.15) lib/phusion_passenger/abstract_server_collection.rb:80:in `synchronize'
passenger (2.2.15) lib/phusion_passenger/abstract_server_collection.rb:79:in `synchronize'
passenger (2.2.15) lib/phusion_passenger/spawn_manager.rb:246:in `spawn_rails_application'
passenger (2.2.15) lib/phusion_passenger/spawn_manager.rb:145:in `spawn_application'
passenger (2.2.15) lib/phusion_passenger/spawn_manager.rb:278:in `handle_spawn_application'
passenger (2.2.15) lib/phusion_passenger/abstract_server.rb:352:in `__send__'
```

```
passenger (2.2.15) lib/phusion_passenger/abstract_server.rb:352:in `main_loop'
passenger (2.2.15) lib/phusion_passenger/abstract_server.rb:196:in `start_synchronously'
```

#6 - 28 Feb 2012 19:45 - Andriy Lesyuk

Hm... Try replacing @projects.count in contact_form/app/views/contact_form/index.rhtml by @projects.size.

#7 - 29 Feb 2012 12:08 - Ivan Moya Juarez

Change modified and working! now sends emails, m. thanks!

but when I change the parameters in Administration / Settings / Contact Form and give it to save, it gives the error 500. I think it's a problem with line 50 (if errors.count == 0), the document contact_form_controller.rb

log:

```
Processing ContactFormController#settings (for 80.37.109.109 at 2/29/2012 13:01:07) [POST]
Parameters: {"commit" => "Save", "action" => "settings", "authenticity_token" => "VWVorsTAJN8R3VO5yfSLRp2ole2hOjQfhjC0Fv5Qo1 +=",
"controller" => "contact_form", "settings" => {"contact_us_title" => "label_contact_me", "contact_us_custom_title" => "Contact us", "emails_footer" => "
Mail sent by a form http://zonapriya.da.philideas.org.", "users_contact_form" => "1", "contact_us_recipient" => "13", "hide_email_default" => "1",
contact_us_custom_email" => "", "contact_us_enabled" => "1", "emails_header" => "}," tab" => "contact_form"}
```

NoMethodError (undefined method `count' for []: Array):

```
vendor / plugins / contact_form / app / controllers / contact_form_controller.rb: 50: in `settings'
passenger (2.2.15) lib / phusion_passenger / rack / request_handler.rb: 92: in `process_request'
passenger (2.2.15) lib / phusion_passenger / abstract_request_handler.rb: 207: in `main_loop'
passenger (2.2.15) lib / phusion_passenger / Railz / application_spawner.rb: 441: in `start_request_handler'
passenger (2.2.15) lib / phusion_passenger / Railz / application_spawner.rb: 381: in `handle_spawn_application'
passenger (2.2.15) lib / phusion_passenger / utils.rb: 252: in `safe_fork'
passenger (2.2.15) lib / phusion_passenger / Railz / application_spawner.rb: 377: in `handle_spawn_application'
passenger (2.2.15) lib / phusion_passenger / abstract_server.rb: 352: in `__send__'
passenger (2.2.15) lib / phusion_passenger / abstract_server.rb: 352: in `main_loop'
passenger (2.2.15) lib / phusion_passenger / abstract_server.rb: 196: in `start_syncronously'
passenger (2.2.15) lib / phusion_passenger / abstract_server.rb: 163: in `start'
passenger (2.2.15) lib / phusion_passenger / Railz / application_spawner.rb: 222: in `start'
passenger (2.2.15) lib / phusion_passenger / spawn_manager.rb: 253: in `spawn_rails_application'
passenger (2.2.15) lib / phusion_passenger / abstract_server_collection.rb: 126: in `lookup_or_add'
passenger (2.2.15) lib / phusion_passenger / spawn_manager.rb: 247: in `spawn_rails_application'
passenger (2.2.15) lib / phusion_passenger / abstract_server_collection.rb: 80: in `synchronize'
passenger (2.2.15) lib / phusion_passenger / abstract_server_collection.rb: 79: in `synchronize'
passenger (2.2.15) lib / phusion_passenger / spawn_manager.rb: 246: in `spawn_rails_application'
passenger (2.2.15) lib / phusion_passenger / spawn_manager.rb: 145: in `spawn_application'
passenger (2.2.15) lib / phusion_passenger / spawn_manager.rb: 278: in `handle_spawn Application'
passenger (2.2.15) lib / phusion_passenger / abstract_server.rb: 352: in `__send__'
passenger (2.2.15) lib / phusion_passenger / abstract_server.rb: 352: in `main_loop'
passenger (2.2.15) lib / phusion_passenger / abstract_server.rb: 196: in `start_syncronously'
```

Rendering / var/www/vhosts/philideas.org/subdomains/zonapriada/httpdocs/public/500.html (500 Internal Server Error)

#8 - 29 Feb 2012 12:09 - Andriy Lesyuk

Yeah!.. Also change to .size!..

#9 - 29 Feb 2012 12:17 - Ivan Moya Juarez

Change applied.

now it all works, thank you very much!

Thanks for helping me resolve this error! and for your time!

greeting! and thank you very much andriy!

you can close ticket

#10 - 04 Mar 2012 16:27 - Andriy Lesyuk

- *Status changed from Open to Closed*

Files

plugin_contactform_error.png	43.7 KB	28 Feb 2012	Ivan Moya Juarez
es_spanish.yml	919 Bytes	28 Feb 2012	Ivan Moya Juarez