

Extended Fields - Support #2161

Internal error On New Issues tab

06 Mar 2013 17:23 - Christi Cummings

Status:	In Progress	Start date:	06 Mar 2013
Priority:	Critical	Due date:	
Assignee:	Andriy Lesyuk	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		External issue:	
Redmine version:			
Description Currently cannot input any new issues with this plugin below is what the log reads. Completed 200 OK in 1172ms (Views: 937.4ms ActiveRecord: 78.1ms) Started GET "/redmine/custom_fields/new?type=IssueCustomField" for 127.0.0.1 at 2013-03-06 11:04:51 -0600 Processing by CustomFieldsController#new as HTML Parameters: {"type"=>"IssueCustomField"} Current user: christi (id=1) Rendered plugins/extended_fields/app/views/custom_fields/_extended.html.erb (15.6ms) Rendered custom_fields/_form.html.erb (31.2ms) Rendered custom_fields/new.html.erb within layouts/admin (46.9ms) Completed 500 Internal Server Error in 47ms ActionView::Template::Error (undefined method `hint' for #<IssueCustomField:0x2995020>): 21: 22: <% end %> 23: 24: <p><%= form.text_field(:hint, :size => 50) %></p> 25: 26: <!-- Rails 3 + jQuery --> 27: <% unless defined? observe_field %> lib/redmine/views/labelled_form_builder.rb:31:in `text_field' lib/redmine/hook.rb:111:in `block in render_on' lib/redmine/hook.rb:61:in `block (2 levels) in call_hook' lib/redmine/hook.rb:61:in `each' lib/redmine/hook.rb:61:in `block in call_hook' lib/redmine/hook.rb:58:in `tap' lib/redmine/hook.rb:58:in `call_hook' lib/redmine/hook.rb:158:in `call_hook' app/views/custom_fields/_form.html.erb:29:in `_app_views_custom_fields__form_html_erb___723482694_23243244' app/views/custom_fields/new.html.erb:6:in `block in _app_views_custom_fields_new_html_erb___727831247_21869232' app/helpers/application_helper.rb:990:in `labelled_form_for' app/views/custom_fields/new.html.erb:5:in `_app_views_custom_fields_new_html_erb___727831247_21869232'			
Related issues: Related to Extended Fields - Bug #2299: 500 internal error on 2.4.5 <div>Won't Fix03 Jun 2014</div>			

History

#1 - 06 Mar 2013 17:28 - Christi Cummings

I am sorry this happens when I go to create a custom field under admin

#2 - 25 May 2013 21:57 - Andriy Lesyuk

- Status changed from New to Incomplete

- Assignee set to Andriy Lesyuk
- Target version set to 0.2.2

I'm very sorry for the late reply.

Looks like you have not executed `rake redmine:plugins:migrate RAILS_ENV=production` during installation... Have you?

#3 - 30 Jun 2013 18:40 - Andriy Lesyuk

- Target version deleted (0.2.2)

#4 - 30 Jun 2013 18:48 - Andriy Lesyuk

- Tracker changed from Bug to Support

#5 - 11 Jun 2014 21:50 - Andriy Lesyuk

[Christi](#), are you using PostgreSQL, maybe?

#6 - 12 Jun 2014 12:03 - Christi Cummings

We use the Bitnami download of Redmine.

#7 - 13 Jun 2014 13:57 - Cedric Courant

Hello, i've got the same behavior.

By the way, i tested with the bitnami stack 2.4.3, 2.5.0, 2.5.1 and got the same error after upgrading the database and restart the server.

More over after the plugin installed, in the admin panel, the project and user pages are no longer available due to an sql query on a `user_listing` table.

Hope that can be helpful to debug....

#8 - 13 Jun 2014 14:32 - Cedric Courant

I noticed that the database name is `bitnami_redmine` in the stack and not `redmine` instead of.

The db migration is not performing correctly...

#9 - 13 Jun 2014 15:19 - Cedric Courant

`redmine:plugins RAILS_ENV=production` works perfectly in fact

#10 - 13 Jun 2014 15:20 - Andriy Lesyuk

- Status changed from Incomplete to In Progress

Weird... DB migration script is rather simple... Not sure why it can fail. Will research more.

#11 - 13 Jun 2014 15:21 - Andriy Lesyuk

[Cedric Courant](#) wrote:

`redmine:plugins RAILS_ENV=production` works perfectly in fact

You mean: `rake redmine:plugins:migrate RAILS_ENV=production` ?

#12 - 16 Jun 2014 07:38 - Cedric Courant

actually this is the command given by the bitnami redmine website and it works, however maybe the one you provided work as well but i didn't test it...