

Extended Fields - Bug #2318

Issues as pdf

25 Jun 2014 13:18 - Marc M

Status:	In Progress	Start date:	25 Jun 2014
Priority:	Normal	Due date:	
Assignee:	Andriy Lesyuk	% Done:	90%
Category:		Estimated time:	0.00 hour
Target version:	0.2.4	External issue:	
Redmine version:			
Description			
500 internal error page when I want to view/export an issue as pdf It only appears when the extended fields plugin is installed and only on issues.			
Log:			
<pre>Started GET "/issues/2012.pdf" for xx.xxx.xxx.xxx at 2014-06-25 14:43:36 +0200 Processing by IssuesController#show as PDF Parameters: {"id"=>"2012"} Current user: xx (id=3) Completed 500 Internal Server Error in 140.6ms NoMethodError (undefined method `find_custom_field_template' for #<IssuesController:0x007fc27cc2c978>): lib/redmine/export/pdf.rb:576:in `block in issue_to_pdf' lib/redmine/export/pdf.rb:575:in `each' lib/redmine/export/pdf.rb:575:in `each_with_index' lib/redmine/export/pdf.rb:575:in `issue_to_pdf' app/controllers/issues_controller.rb:133:in `block (2 levels) in show' app/controllers/issues_controller.rb:125:in `show'</pre>			
Redmine 2.5.1.stable.13182 Extended fields 0.2.3			
Related issues:			
Related to Extended Fields - Bug #2261: issues PDF view and descriptions		Incomplete	04 Nov 2013
Related to Extended Fields - Bug #2098: Failure in XLS Export (undefined meth...		In Progress	07 Sep 2012
Related to Extended Fields - Bug #1936: Undefined method `find_custom_field_t...		Closed	06 Jan 2012 01 Feb 2012
Related to Extended Fields - Bug #1934: Export to csv fails, NoMethodError (u...		Closed	06 Jan 2012
Duplicated by Extended Fields - Bug #2359: Extended fields plugin breaks PDF ...		In Progress	29 Jan 2015

Associated revisions

Revision 124 - 03 Oct 2016 16:23 - Andriy Lesyuk

Explicitly include ExtendedFieldsHelper (#2318, #2359, #2098)

History

#1 - 16 Sep 2014 12:25 - Olivier Houdas

We have the same issue.

If I remove the Yes/No field from the list of columns to be shown, the PDF can be generated.

#2 - 25 Nov 2014 10:41 - Alexander Kuznecov

Reproduced on:

```
Redmine 2.6.0
Extended fields 0.2.3
Ruby 2.1.4
```

#3 - 08 Dec 2014 08:40 - Andreas Hartmann

Same issue here with the following environment and up to date extended_fields version.

Redmine version	2.5.3.stable
Ruby version	2.1.5-p273 (2014-11-13) [x86_64-linux]
Rails version	3.2.19

#4 - 15 Dec 2014 07:55 - Andriy Lesyuk

- Status changed from New to Incomplete
- Target version set to 0.2.4

#5 - 16 Dec 2014 17:18 - Andreas Hartmann

Can i provide any further information to help to solve this issue?

#6 - 21 Oct 2015 20:08 - Koen Boone

i'm also having this issue (redmine 2.6.1)... pdf creation errors on issue lists and issues, is there any progress on this?
it would be greatly appreciated

#7 - 03 Oct 2016 10:19 - Andriy Lesyuk

- Duplicates deleted (Bug #2261: issues PDF view and descriptions)

#8 - 03 Oct 2016 10:20 - Andriy Lesyuk

- Duplicated by Bug #2359: Extended fields plugin breaks PDF export added

#9 - 03 Oct 2016 10:20 - Andriy Lesyuk

- Related to Bug #2261: issues PDF view and descriptions added

#10 - 03 Oct 2016 10:21 - Andriy Lesyuk

- Related to Bug #2098: Failure in XLS Export (undefined method `find_custom_field_template' for #<XlsExportController>) added

#11 - 03 Oct 2016 10:23 - Andriy Lesyuk

- Related to Bug #1936: Undefined method `find_custom_field_template' added

#12 - 03 Oct 2016 10:25 - Andriy Lesyuk

- Related to Bug #1934: Export to csv fails, NoMethodError (undefined method `find_custom_field_template' added

#13 - 03 Oct 2016 13:20 - Andriy Lesyuk

- *Status changed from Incomplete to In Progress*

This will be the issue, where all the work will be tracked. See the list of related issues for possible duplicates and similar issues.

Some ideas and possible fixes:

1. Does the patch of [Sergey B](#) in [#2359](#) help (same as 3?)?
2. Does the suggestion in [#2261](#) (note 7) help?
3. Maybe note 22 and 24 in [#2098](#)?

#14 - 03 Oct 2016 16:32 - Andriy Lesyuk

- *% Done changed from 0 to 90*

Probably, [r124](#) fixes this issue. Could you please check?

#15 - 08 Feb 2019 12:12 - Marc M

Seems fixed in the current version. with redmine 3.4